

## WE'RE HIRING

# Mental Health Care Navigator

## Normalizing Mental Wellness and Supporting a Healthy Mind-Body Connection

Our Mental Health Care Navigators (MHCN) bring a wealth of experience and expertise in the field of mental health and ensure that clients and their care teams prioritize this important area of primary care. With a clinical lens, the MHCN efficiently and compassionately bridges third-party clinical services to meet the unique needs of each client. The MHCN enables care teams to function more effectively and efficiently when they can lean on their industry knowledge.

### WHAT YOU'LL DO:

Deliver defined standards of care for mental health programming and services. Ensure the highest standard of compassionate care is delivered and seek ways to personalize the approach.

- Conduct intake interviews, assessment consultations, and screenings to evaluate clients' emotional and mental health needs
- Assess and coordinate the implementation of internal and external mental health-related supports.
- Offer referral suggestions for individual counselling, assessments, group support, or other relevant professionals/resources
- Provide ongoing support to clients at different stages of their mental health journey, promoting engagement and offering guidance to support optimal outcomes

### HOW YOU'LL DO IT:

- Ensure alignment with best practices, following industry guidelines and protocols
- Collaborate with the care team to create meaningful client care and treatment plans
- Provide education and advocacy to raise awareness about mental health and reduce the associated stigma
- Build and maintain a network of public and private mental health professionals and external treatment resources and vet their suitability to our network

For more information on this opportunity and to apply, contact us



### QUALIFICATIONS, EDUCATION AND EXPERIENCE:

- Master of Counselling Psychology, Clinical Counsellor, Registered Nurse with Mental Health experience from an accredited school or body
- Passion for helping individuals navigate mental health challenges to support overall health and well-being
- Case management expertise, cultivating client relationships for optimal outcomes
- Experience using an electronic medical record (EMR) system and/or Microsoft 365 considered an asset
- At least one year of clinical experience

### MEMBERS OF THE HARRISON TEAM ALWAYS:

- Seek out ways to demonstrate our core values of compassion, innovation and excellence
- Display enthusiasm for delivering personalized care
- Navigate and adapt to clinical challenges
- Foster a forward-thinking approach to healthcare and help drive innovation in the organization
- Lean in to learning and willing to use a variety of technologies

